



SUBSCRIBER ENROLLMENT AND REGISTRATION FORM

Cordia LT Communications PVT. Limited
119, Sector 44, Gurgaon Haryana-122002, INDIA
Call: 1-800-103-6789, 1-800-180-5555 (MTNL/BSNL User's)
E-Mail: support@cordialt.com

Date:
BP Ref:

CUSTOMER CONTACT AND BILLING INFORMATION

First Name:	M.I.	Last Name:
Email Address:		Contact Phone Number:
Company Name:		
Promotion Code:		
Billing Address:		
Installation Address:		
PIN No.		

Land Line No. and Broadband Information

Number:											
Name of Current Broadband Provider:											
Type of Service											
Residential:	<input type="checkbox"/>	Business	<input type="checkbox"/>	Government	<input type="checkbox"/>	PSU	<input type="checkbox"/>	Wholesale	<input type="checkbox"/>	Call Center	<input type="checkbox"/>
Service Plan Selected ¹											
Residential:	Basic	<input type="checkbox"/>	Unlimited (US/Canada/UK, Australia or China)	<input type="checkbox"/>	Global	<input type="checkbox"/>	Unlimited Plus (US/Canada/UK, Australia or China)	<input type="checkbox"/>	Talk India Talk	<input type="checkbox"/>	
Business:	Basic	<input type="checkbox"/>	Unlimited	<input type="checkbox"/>	Global	<input type="checkbox"/>	Unlimited Plus	<input type="checkbox"/>	Multi-Port	<input type="checkbox"/>	
Call Center and Wholesale Plans are available upon request and shall be negotiated on a case by case basis.											
Plan add ons are available upon request for an additional fee.											

Payment Method

Cash	<input type="checkbox"/>	Demand Draft	<input type="checkbox"/>	Amount:			
Demand Draft No.:			Drawn on Bank:				
Branch:							
Credit Card Type:	<input type="checkbox"/>	Visa	<input type="checkbox"/>	MasterCard	<input type="checkbox"/>	American Express	<input type="checkbox"/>
Credit Card Number:							
Card Verification Number:				Expiration Date:			

BILLING AUTHORIZATION AND SERVICE AGREEMENT

I agree to Cordia billing my credit card directly for all one-time and monthly plan and usage charges.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
I have read and agree to the attached Terms and Conditions. I understand that additional terms and conditions apply and are described in Cordia LT's Subscriber Agreement, which is incorporated by reference and is available for review on its website.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
By executing this application, I verify that I have read the attached terms and conditions and agree to be bound and responsible for all the terms contained therein. Further, I am authorized to order services and/or represent the company named above, and am at least eighteen (18) years of age.		
Customer Name (Print):	Customer Signature:	
Cordia LT Approval/Date:	MAC ID/V.No:	

¹ Cordia LT offers the same quality of service to its subscribers regardless of the package chosen and the purpose identified in Item 8. If you sign up for the wrong package, determined by your usage or incorrectly identify your purpose, Cordia LT shall migrate you to the appropriate calling plan and reclassify your purpose.

CORDIA LT COMMUNICATIONS PVT. LIMITED

Terms & Conditions for VOIP Service

- 1. Service:** The service shall consist of enhanced voice communication service whereby the voice communication is converted to Internet Protocol (“IP”) and carried in part over a high speed internet connection. The service may be generically described as Voice over IP. Service or Services is defined to include VoIP calling and certain calling and management features or advanced features which Cordia LT in its sole discretion may add, modify or delete from time to time. Completion of Application form is not a guarantee for service. Cordia LT Communications PVT. Limited (“Cordia LT”) shall have sole discretion to accept or reject any application.
- 2. Term:** The initial service period shall be for a term of one (1) year. If terminated by customer prior to expiration of term a penalty equal to the monthly recurring charges for the remainder of the term shall apply.
- 3. Service Requirements:** The Service requires specialized customer premises equipment (“CPE”) such as ATA/SIP phone & accessories which are available from Cordia LT and a broadband interconnection. It is customer’s responsibility to obtain necessary broadband connection.
- 4. Location of CPE:** Customer shall notify Cordia LT if CPE is moved from the installed location. Transfer or relocate the CPE from its installed position without the knowledge of Cordia LT.
- 5. Emergency Services:** Customer acknowledges that emergency calls are not intended to be carried/supported by the Services and neither Cordia LT nor any of its affiliates, subsidiaries, parent companies, agents, network service providers, partners, employees, officers or directors shall be liable for such calls or your failure to make such emergency calls using the Services.
- 6. Payment:** Customer shall be responsible for payment in full, on or before the due date of invoices for the Service. Customer will be charged a monthly flat fee for calls specified in the calling plan, call features and advanced service. Additional calls that are not included in the calling plan are billed on a per minute usage basis. Failure to remit payment in full on or before the due date may result in the suspension or termination of Service. In the event that Service is disconnected a reconnection fee shall apply. Customer shall be responsible for all applicable taxes, surcharges, and tariffs, which are subject to change.
- 7. Limitation of Liability:** In no event will Cordia LT be liable for any incidental, consequential, or indirect damages (including, but not limited to damages for loss of profits, business interruption, loss of programs, data or information, and the like) arising out of the use or inability to use the Service. Cordia LT shall not be liable for any loss, expense or damage of any kind in connection with the performance of its obligations under this agreement or arising from disruption, interruption, suspension, or malfunction of the Service, for any reason whatsoever.
- 8. Rates and Service Changes:** Cordia LT reserves the right to alter, vary, change any or all of its Service plans including applicable rates. Cordia LT’s price schedules and plan information is available on its website.
- 9. Service Outage:** You acknowledge and understand that the Service will not function if there is a power outage or you have a broadband service outage. Cordia LT will endeavor to maintain continued Service but will not be held responsible for outages resulting from power outage, broadband outage, and other force majeure acts including but not limited to act of God, fires, strikes, riots, war etc including topographical conditions etc.
- 10. Discontinuance of Service:** Cordia LT may discontinue Service if customer breaches these terms and conditions or any Additional Terms as described herein. Service may be discontinued due to change in laws and/or regulations made by the Government of India or other conditions which are beyond the control of the company.
- 11. Change of Contact:** Any change of customer address and/or contact number shall be notified by the customer to Cordia LT in advance. In addition, if the CPE is to be shifted to other premises, necessary shifting charges will be paid by the customer.
- 12. Assignment/Transfer:** Customer shall not transfer and/or assign his liabilities and obligations to any other party. Cordia LT may assign this contract at any time. Assignment by Cordia LT does not negate the contract’s binding effect on the customer.
- 13. Applicable Law:** The customer is required to fully comply with the provision of Indian Telegraph Act 1885. Information Technology Act 2000 and other amendments from time to time.
- 14. Use of Service:** Customer agrees to utilize the Service for lawful purposes only and is prohibited from using the Service to transmit unlawful, harmful, threatening, abusive, harassing, defamatory, vulgar, obscene, sexually explicit, profane, or material that otherwise encourages unlawful conduct. The use of the network is to engage in anti-national activities is strictly prohibited and punishable under the Indian Penal Code.
- 15. Additional Terms:** You shall be subject to all agreements, guidelines or rules posted on Cordia LT’s website that may contain terms and conditions applicable to the Service in addition to those described herein. All such guidelines or rules are hereby incorporated by reference into these Terms and Conditions.

I confirm that I have read, understood and will abide by all the terms and conditions described herein which are hereby incorporated by reference into this application for VoIP service.

Customer Name (Print):	Customer Signature:
Date:	